

Privacy Policy

At The Vein Institute, we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or interact with us in any way. By using our website, you consent to the practices described below.

1. Information We Collect

We collect both personal and non-personal information to provide our services effectively and improve your experience.

a. Information You Provide Directly

When you fill out forms, schedule consultations, contact us, or sign up for updates, we may collect:

- Your name
- Email address
- Phone number
- Health-related details you choose to share for consultation purposes

b. Information Collected Automatically

When you use our website, we may collect certain information automatically, such as:

- IP address
- Browser type and operating system
- Pages visited and time spent on our site
- Referring website
- General location data (city/state)

We use this data to monitor site performance, diagnose technical issues, and enhance usability.

2. Use of Your Information

We use the information collected for the following purposes:

- To schedule and manage appointments
- To provide personalized care and consultations
- To respond to inquiries and customer service requests
- To send occasional newsletters or promotions (you may opt out)
- To analyze website usage and improve our services
- To comply with legal and regulatory obligations

3. Sharing of Information

We do not sell or rent your personal data. We only share your information when necessary and appropriate, such as:

- With trusted service providers who assist in delivering our services
- To comply with HIPAA, state, or federal regulations
- If required by law or in response to legal processes

All third parties are required to keep your information confidential and use it only for the services we request.

4. Data Security

We implement administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, or misuse. While we take every reasonable step to secure your data, no system can guarantee complete security.

5. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance your browsing experience. Cookies help us understand how users interact with our site, remember your preferences, and deliver content tailored to your interests. You can manage your cookie preferences through your browser settings.

6. Your Rights

Depending on your location, you may have the right to:

- Access or request a copy of your personal data
- Request correction of inaccurate or outdated information
- Request deletion of your data, where applicable
- Withdraw consent for future use of your data

To exercise these rights, please contact us using the details below.

7. Children's Privacy

Our website and services are not directed to individuals under the age of 13. We do not knowingly collect information from children. If we learn that we have collected information from a child under 13 without parental consent, we will take steps to delete it.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the revised effective date. Your continued use of our website after any changes signifies your acceptance of the updated policy.

Contact Us

If you have any questions about this Privacy Policy or your personal information, please reach out:

The Vein Institute

33 Church Hill Road, Suite 202
Newtown, CT 06470
(203) 426-5554
info@VeinInstituteCT.com

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